

HP 85916A-01

HP 85916A and HP 85921A CATV FCC Data Management Software

Serial Numbers:

These products are not serialized, however this service note affects all software versions on both of these product numbers.

Y2K update information: Product requires upgrade to product HP 85921B software version 2.0 or higher. See Solution / Action statement below.

Duplicate Service Notes:

HP 85921A-01

To Be Performed By: HP-Qualified Personnel

Situation:

The HP 85916A and HP 85921A CATV FCC Data Management Software is NOT Y2K compliant and will NOT be made Y2K compliant. The Y2K issue is when the user tries to perform a timed measurement that will bridge 1999 to 2000. For example, if you set up a start time in 1999 and a stop time in 2000, the instrument does NOT recognize the century information. It reads start time as 99 and stop time as 00. It interprets the 00 as 1900 instead of 2000 and errors out with a message stating, "stop time is less than start time".

Solution / Action:

If the customer is using HP 85916A they must upgrade to the HP 85921B version 2.0 or higher. In order for the HP 85921B software to function, the customer MUST have an HP 859XE/C/D model Spectrum Analyzer with compatible instrument firmware and the HP 85721A CATV Measurement personality.

2) If the customer is using HP 85921A they must upgrade to the HP 85921B software version 2.0 and higher. There are some minimum hardware requirements in order to run the HP 85921B software. See the solution #1.

If you need the HP 85921B upgrade refer to the web at URL:

<http://www.hp.com/go/catv>

Date: 23 Nov. 1998

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